

Management Organisation and Behaviour (MB- 101)

FAQ's

Unit 1

1. Evolution of management thoughts (also study Administrative theory and Hawthorne's experiment in detail)
2. "Management is a series of continuous interrelated functions". Comment.
3. Define Management. What do you understand by the concept of management? Explain about various functions of management and management process.
4. Describe the 3-D model of Managerial Behaviour.

Unit 2

1. Describe Decision making and explain the approaches to decision making (Decision making under Bounded Rationality, Certainty, Uncertainty, Risk, Conflict).
2. Explain Models of Decision Making (Open and Closed Decision making models).
3. **Types of Organization structure** / Organization design and difference between Organization structure and organizational design.

Unit 3

1. What is Perception? Analyse the factors affecting perception. Describe the process of perception.
2. Big 5 personality traits
3. Transactional Analysis and Johari Window
4. All Motivation Theories.(Very important)
(**Maslow's Hierarchy, Herzberg's two factor theory**, ERG theory, McClelland's Theory of Needs, **Adam's Equity and VIE theory** very frequently repeated)
5. Cognitive Dissonance, Classical, Operant and Reinforcement Conditioning

Unit 4

1. All Leadership theories (very Important)
(a)**Managerial Grid**, b) **Hersey Blanchard's Situational theory**, c) Path Goal theory and d) Fiedler's contingency theory very frequently repeated)
only once Vroom's Decision Tree Approach to Leadership has come
2. Define Conflict and types. Explain the causes and consequences of conflict. What are the measures to prevent conflicts in an organization?
3. Explain the stages in group development.
4. Conflict Resolution models (Pondy and Thomas Kilmann)

Unit 5

1. Discuss the general principles of effective communication in an organization and Explain communication process and modes of communication.
2. What do you mean by stress? Identify the reasons for stress and suggest measures to prevent or reduce stress.
3. What is organizational change? Why do people resist change? Suggest ways and means to manage change.
4. Distinguish Organizational Culture from Organizational Climate.Explain the factors affecting organization culture.
5. Explain the emerging aspects of OB with latest corporate examples.